

Dear Customer,

According to regular customer profile review, as the identity verification document you reserved in HSBC Taiwan is not in scope of the Resident Certificate for the Taiwan Area or Alien Resident Certificate listed in the local regulations. Please visit our Branches and provide valid Resident Certificate for the Taiwan Area or Alien Resident Certificate in order to renew your profile before 2021.11.30.

If the information is not updated by the designated date, HSBC Taiwan will suspend the services of (1) Foreign currency transfer in/ out of **Global Transfer\*** service under personal internet banking, and (2) **Foreign currency function** (including foreign exchange and foreign currency transfer) via phone banking service under Customer Contact Centre. You can visit our branches for foreign currency exchange or remittance services. If your certificate has been updated already, please disregard this notification, thank you.

If you are unable to visit our Branches for customer profile renewal before designated date, or should you have any query, please contact your relationship manager or HSBC customer hotline (02)6616-6000. Appreciate your continuous support to HSBC Taiwan.

Best regards,

HSBC Taiwan

\* HSBC Premier's Global Transfer services enable you to make free, unlimited single and recurring transfers to HSBC accounts held under the same name in multiple worldwide locations.