

HSBC Tunhua South Rd. Branch Relocation and Rename Notice

Thank you for your support and banking with HSBC (Taiwan) Limited Tunhua South Rd. Branch $\,\cdot\,$

To enhance customer service experience, **Tunhua South Rd. Branch will be relocating to a new location on the 84th floor of Taipei 101 on <u>Monday, 02 December 2024</u>. The current branch will operate until Friday, 29 November 2024.**

Please kindly note that your account and all related service will not be affected by this relocation. Your account number and the branch code used for transaction and banking service will stay the same, whilst the branch name will be changed to <u>101 Branch</u> effective from 02 December 2024.

Sincerely welcome you to visit our new location after the move and continue to support us. You can also manage your accounts through our convenient online banking or phone banking services. Due to the visitor management policy at Taipei 101, we kindly recommend that you contact your relationship manager or call the branch in advance to schedule an appointment before your visit. For more details or if you have any questions, please visit our official website (www.hsbc.com.tw) or contact HSBC 24/7 contact center at 02-6616-6000. Our team is always ready to assist you.

The new address and phone number of 101 Branch are as follow:

Address: 84F., No. 7, Sec. 5, Xinyi Rd., Xinyi Dist., Taipei City Contact Number: (02) 6633-5888 Service Hours: Monday to Friday, 09:00-15:30



Important reminder: During the relocation, HSBC will never ask you provide personal or account information via phone or email. Please stay alert and avoid any suspicious activities.

Sincerely,

HSBC Bank (Taiwan) Limited Tunhua South Rd. Branch

*If there are changes of the branch relocation, we will announce it separately at the branch premise and on official website(<u>www.hsbc.com.tw</u>).